



THE SEAL OF UNBROKEN PROMISE

**PACIFIC INSURANCE BROKERS (EA)
LIMITED**

QUALITY POLICY STATEMENT

PACIF/MR/QP/001/2018 – Ver.B

QUALITY POLICY STATEMENT

QUALITY POLICY STATEMENT

Pacific Insurance Brokers (E.A) Limited is committed to be the leading and most reliable insurance broking firm in the region, by providing valuable and professional (high quality) brokerage and consulting services in Insurance, Fund Management and Pension Administration to its customers.

In pursuit of this commitment, the organization shall review the established quality objectives, comply with all applicable requirements and continually improve on its effectiveness by implementing a quality management system based on ISO 9001:2015.

Top management shall ensure the quality policy is available to relevant interested parties.

The top management shall ensure that the quality policy is communicated and well understood within the Company.



Signed:

Date: 31/01/19

Ms. Jane Mwangi (Managing Director)